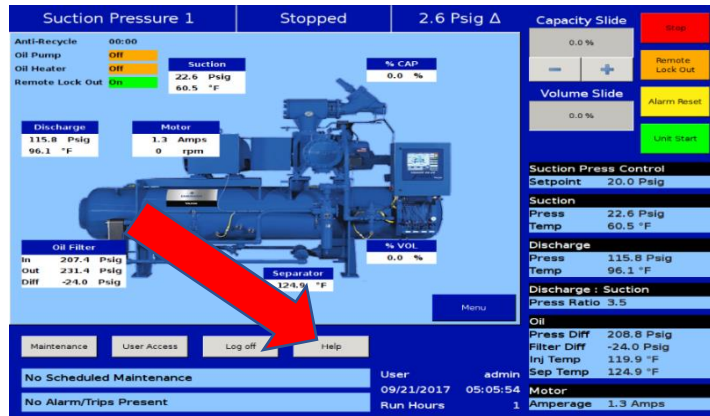# Instructions for Important Product Safety Notice
Vilter Vission 20/20 Software Part Number 3485FCSD
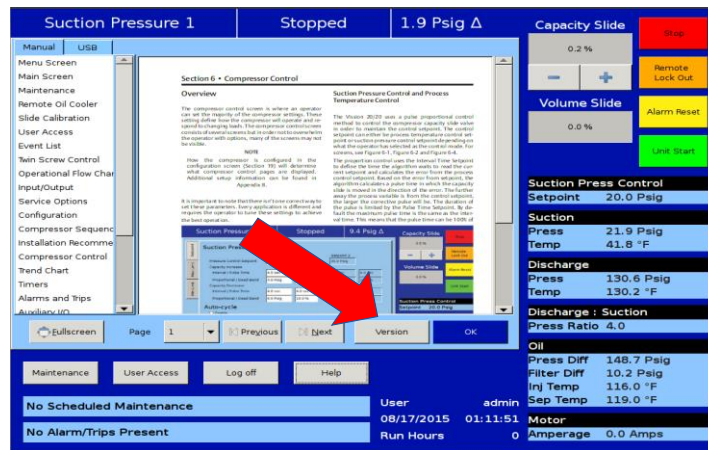
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Step 1: Checking program version to determine Safety Notice Applicability

1. Locate and press Help from any screen
2. Click Help button

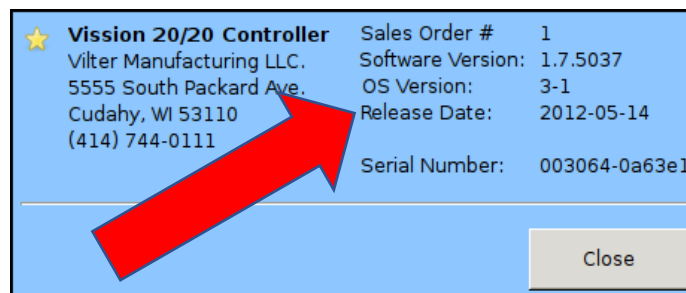3. In the Help screen, locate and press the Version

5. A pop-up dialog will appear with the Software Version

→ **2.9.7039.3**
→ 2.9.7039.4
→ **2.9.7039.5**
→ 3.0.7184
→ **3.0.7184.1**

NOTE: Determine if the current revision of the software recall is listed here"

IF LISTED: Continue on with instructions below:

Vission 20/20 Controller
Vilter Manufacturing LLC.
5555 South Packard Ave.
Cudahy, WI 53110
(414) 744-0111

Sales Order #   1
Software Version: 1.7.5037
OS Version: 3-1
Release Date: 2012-05-14

Serial Number: 003064-0a63e1

Close

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Vission 20/20™ Version

Step 2: Backup/Restore Procedure
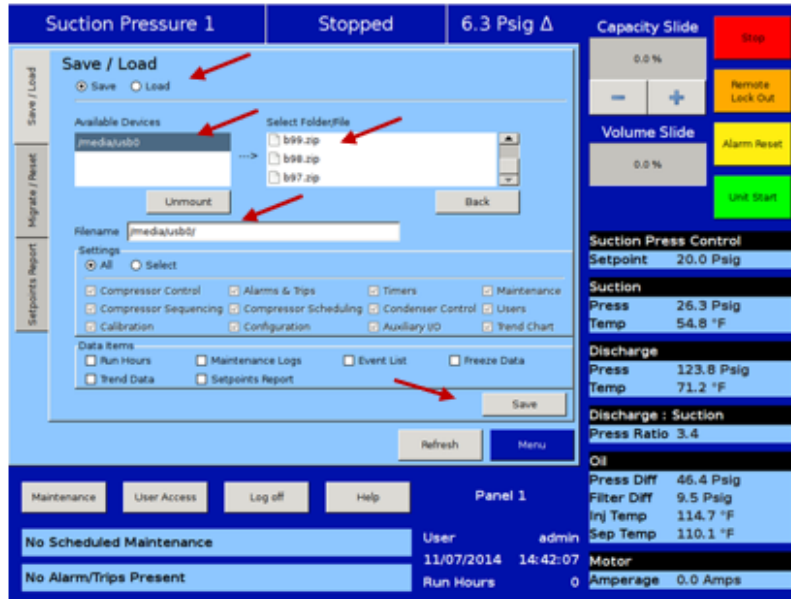
The compressor must be off to backup or restore setpoints

Backup Procedure:
1. Log on via User Access screen
2. Insert a USB drive into any of the USB port located on the SBC
3. Enter the "Data Backup" screen from the main menu
4. The USB Drive should show up under the "Available Devices" window as /Media/usb0 or usb1 etc.
5. Touch /Media/usb0 then touch the Filename window to add a backup file name to the end of /Media/usb0.
6. Press the "Save" button on the bottom of the screen.
7. Press "Unmount" to remove the USB drive

Restore Procedure:
1. Repeat steps 1-4 from above
2. Touch "Load" from top left of the screen
3. Touch the backup file from the "Select Folder/File" window
4. Press the "load" button on the bottom right of the screen.
5. A pop-up will inform you the program will restart, press "OK" to continue
6. Other pop-ups will display asking you other question, press "Ok" to continue.
7. Once the program restarts you can remove the USB drive by pressing "Unmount" in the "Data Backup" screen

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Vission 20/20™ Program Disk

Step 3: Replacing the Flashcard Disk

1. Backup all parameter on existing Program Disk to transfer to the new Disk (see Backup/Restore Procedure)
2. Power down the Vission 20/20
3. Carefully remove the existing Program Disk from the Vission 20/20 Single Board Computer (SBC)
4. Carefully insert the new Program Disk into the Vission 20/20 SBC
5. Restore all parameters to the new Program Disk using. (see Backup/Restore Procedure)
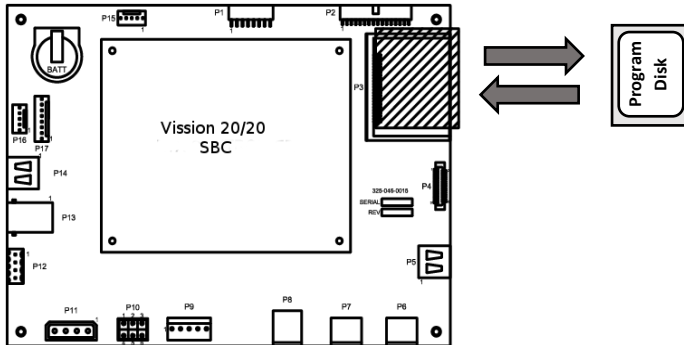
Step 4: Return of Old Flashcard Disk

- Please return the original impacted flashcard to Vilter Manufacturing in the enclosed return envelope.

- If you did not receive a return envelope, please return to:

  Vilter Manufacturing
  Attn: Sue Hancox
  5555 S Packard Ave
  Cudahy, WI 53110

Troubleshooting

You are unable to select any buttons on the Data Backup screen
- The Save and Load function can only be used if you are logged in with an adequate security level and the compressor is stopped.

USB drive does not show up in "Available Devices"
- Not all USB drives are compatible, please try another drive.
- If a drive was not Unmounted cleanly then it may prevent other mounts, Reboot the panel

You receive a message that the restore failed.
- This is more likely to occur the further apart the versions of the old and new program.
- You can restore the factory setting from the "Migrate/Reset" tab in the Data backup screen.
- Once the Program has been restored to factory setting you will need to re-enter all the setpoints manually.

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