

**NO:** 2023010070  
**DATE:** 1<sup>st</sup> May 2023  
**TO:** Refrigeration Customers  
**FROM:** Emerson Commercial & Residential Solutions, MEA  
**SUBJECT:** Implementation of QR code for all the shipments

As a part of go green initiative, Emerson Commercial & Residential Solutions, MEA is pleased to announce that going forward hard copy of product literature with all the shipments for Commercial Refrigeration applications from Dammam and Dubai will undergo a change & also comply with regulatory requirements.

With this initiative, our product shipments will contain a QR code to take user to required product application manual and product catalog. For logistics purposes, we will also include QR code on **packaging nameplate and on condensing unit** as well.

For example, QR code on shipment will be as below:



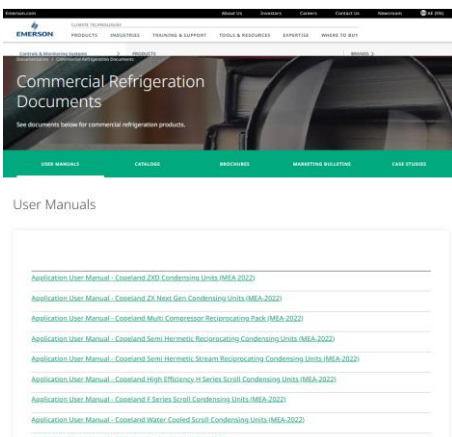
**On packaging nameplate**



**On Condensing Unit**



Once QR code is scanned, user will be directed to below webpage which includes required product literature for Middle East and Africa market from Copeland.



Link for website is: [Commercial Refrigeration](https://www.emerson.com/en-us/products/commercial-refrigeration)

For more information, please contact your local Emerson representative.