

2.08 Upgrade Advisory for Site Supervisor Small Format

Site Supervisor Small Format Critical Security Update

Overview

All Customers using Small Format Site Supervisor versions "SMF" 2.01 through 2.07, please contact Copeland Customer Service to obtain a critical security updated Small Format Feature Set File prior to upgrading to firmware version 2.08 or higher.

To prevent loss of configuration, a critical security updated Small Format Feature Set File is required. Please contact Copeland Customer Service to receive the critical upgrade file **prior to installing 2.08**.

Affected Versions

Small Format ("SMF" or "SF") 2.01 Through 2.07

If "SMF" or "SF" 2.01 through 2.07 appears in the footer of the UI, you must contact Copeland Customer Service to receive a critical security update Feature Set File for Small Format **prior to upgrading to 2.08**.

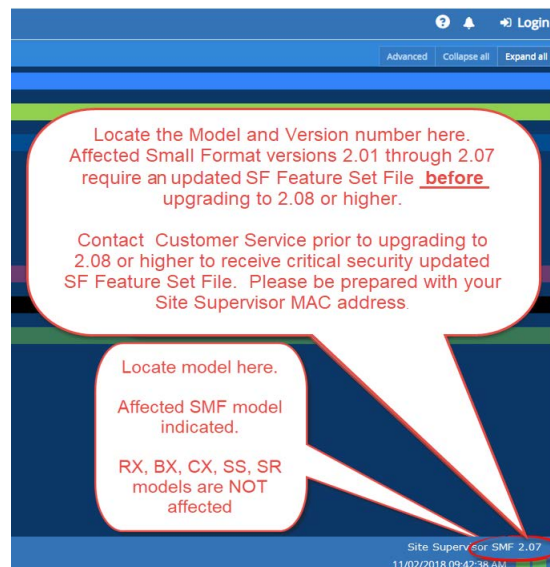


Figure 1 - Small Format (SMF) 2.07

Who is Affected

All Small Format models using versions 2.01 through 2.07.

No other models are affected. Supervisor RX, BX, CX, SS and SR models are **NOT** affected. Any Site Supervisor that has been upgraded to RX, BX, CX, SS, or SR are **NOT** affected.

Upgrade Procedure

CAUTION: Not following this procedure will result in loss of configuration.

Follow these steps before upgrading to 2.08 or later:

1. On the Site Supervisor UI, identify the model and version number at the bottom right-hand corner (see [Figure 1 on page 1](#)). If you see “SMF” and version number **2.01** through **2.07**, proceed to the next steps. If your model is RX, BX, CX, SS, SR, or if version **2.08** is already installed, no further steps are required.
2. Save a backup of the current configuration file.
3. Contact Copeland Customer Service.
4. Provide your Supervisor MAC address to receive the proper security updated Small Format Feature Set File to install before upgrading to 2.08.
5. From the File Management page, install the critical security updated Small Format Feature Set File provided by Customer Service and allow the Supervisor to restart. You will now be ready to update to version of 2.08 or higher with the latest security updates.

NOTE: You must install the security updated Small Format Feature Set File before upgrading to version 2.08 or higher. Version 2.08 or the latest version can be downloaded from here:

<https://www.copeland.com/en-us/products/controls-monitoring-systems/facility-controls-electronics/facility-and-system-controls/site-supervisor-facility-control>

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